

# Privacy Policy

Last updated: 26 January 2026

This Privacy Policy explains how Visual Voice P.C. (EUID: ELGEMI.189267503000) collects, uses, and protects personal data in accordance with Greek law and the General Data Protection Regulation (EU) 2016/679 (GDPR).

By accessing or using this website and any related services, including paid digital programmes, you agree to this Privacy Policy.

## 1. Data Controller

Visual Voice P.C.

Legal Representative: Magdalini Kazoli

Email: info@magdakazoli.com

Country of establishment: Greece

## 2. Personal Data We Collect

We may collect the following categories of personal data:

- Identification data (name, surname)
- Contact data (email address, telephone number)
- Billing and transaction data (invoices, payment status)
- Technical data (IP address, browser type, device information)
- Usage data (pages visited, time spent, interactions)

We do not store full payment card details. Payments are processed securely by third-party payment providers.

## 3. How Data Is Collected

Personal data is collected when you:

- Register for free or paid programmes

- Complete forms or surveys
- Subscribe to communications
- Purchase products or services
- Contact us directly
- Browse the website through cookies and similar technologies

## 4. Legal Basis for Processing

We process personal data based on:

- Your consent (communications, marketing)
- Performance of a contract (paid programmes and services)
- Compliance with legal obligations (tax and accounting records)
- Legitimate business interests (security, fraud prevention, service improvement)

## 5. Purpose of Processing

Personal data is processed in order to:

- Deliver digital content and services
- Manage user accounts and programme participation
- Process payments and issue invoices
- Communicate regarding services or enquiries
- Improve website performance and user experience
- Comply with legal and regulatory obligations

## 6. Data Sharing

We do not sell or trade personal data.

Data may be shared with trusted third-party processors such as:

- Payment service providers
- Email and communication platforms
- Course hosting platforms
- Analytics and website performance tools

All processors act under contractual data protection obligations.

## 7. Data Retention

Personal data is retained only for as long as necessary:

- Contract and service data for the duration of the relationship
- Financial and invoicing data as required by Greek tax law
- Marketing data until consent is withdrawn

## 8. Data Security

Appropriate technical and organisational measures are implemented to protect personal data against unauthorised access, loss, misuse, or alteration.

## 9. Your Rights

Under GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Withdraw consent at any time
- Lodge a complaint with the Hellenic Data Protection Authority

Requests may be submitted to [info@magdakazoli.com](mailto:info@magdakazoli.com).

## 10. Cookies and Tracking Technologies

Cookies are used to ensure proper website functionality, analyse usage, and support communications where consent has been provided.

You can manage cookie preferences through your browser settings.

## 11. Third-Party Links

We are not responsible for the privacy practices of third-party websites linked from this site.

## 12. Children's Data

This website is not intended for children under the age of 13. We do not knowingly collect personal data from children.

### **13. Changes to This Policy**

This Privacy Policy may be updated periodically. Continued use of the website constitutes acceptance of the updated policy.

### **14. Contact**

For any questions regarding this Privacy Policy, contact:  
[info@magdakazoli.com](mailto:info@magdakazoli.com)